AJG AEROSPACE

Supplier Terms & Conditions
QF-11-02, Rev. 3
Release Date: 10/07/2025
Approved By: Jaime Kempen

Our organization reserves the right of final approval of product, procedures, processes and equipment.

All special processes required by this PO must be performed by qualified personnel.

Our organization reserves the right to review and approve the Vendors Quality Management System.

Standard QMS Requirements Include:

- Vendors providing special processing must maintain a system for validating processes.
- Customer Directed sources must operate in accordance with approved specifications and standards as dictated and controlled by the customer in question.
- Suppliers initially approved for use via Certification (ISO9001, AS9100, ISO17025, AS9120, etc.) must notify our organization of any changes to that certification.

The Vendor shall maintain the proper identification and revision status of specifications, drawings, process requirements, inspection/verification instructions and other relevant technical data. Unless noted otherwise on the face of this order, the latest revision level is to be used.

Our organization reserves the right to approve or specify any designs, tests, inspection plans, verifications, use of statistical techniques for product acceptance, and any applicable critical items including key characteristics.

Our organization reserves the right to designate requirements for test specimens for design approval, inspection/verification, investigation or auditing.

The Vendor is required to:

- Implement and maintain a suitable Quality Management System that ensures delivery of conforming product.
- Notify our organization of nonconforming product.
- Obtain our organization approval for nonconforming product disposition.
- Prevent use of counterfeit parts
- Notify our organization of changes in product and/or process, changes of vendors, and changes of manufacturing facility locations.
- Flow down to external providers all applicable requirements, including customer requirements and export control requirements (ITAR, EAR, TAA, MLA) as applicable.
- Ensure their personnel are aware of the contribution to product conformity, product safety, and the importance of ethical behavior.
- The Vendor is required to retain all Records associated with the Purchase Order for a period of no less than 7 years, unless otherwise specified.

The methods used for verification and acceptance of product and services provided by suppliers are as follows:

Outsourced Processes	**Conformance Documentation Requirements**	**Product Acceptance Criteria**
Surface Coating & Protection (Chem Film, Prime, Paint, Epoxy, Anodize, Alodine, etc.)	Certificate of Conformance	100% Inspection

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Material Testing & Inspection (Penetrant, Magnetic Particle, Ultrasonic, etc.)	Test Reports	100% Inspection
Chemical & Heat Treatment (Passivate, Heat Treat, etc.)	Certificate of Conformance Test charts	100% Inspection
Manufacturing (Machining, Cutting, Forming etc.)	Certificate of Conformance Summary of work done in accordance with Work Order Package	100% Inspection
Calibration	Calibration Record	100% Inspection

All Vendors are monitored for On Time Delivery and Quality Performance.

Right of access by our organization, our customer and regulatory authorities to the applicable areas of all facilities, at any level of the supply chain, involved in the order and to all applicable records.

All vendors providing Calibration Services must:

- Maintain Certification to ISO17025, ISO10012-1, ANSI Z540-1 (or equivalent) or be otherwise approved by our organization.
- Provide reporting of “As Found” and “As Left” status if the item is found to be out of tolerance
- Identify Calibration Standards used
- Utilize Calibration Standards traceable to NIST